

WAFFLE+COFFEE



Barista, Waffle+Coffee

Hourly wage depending on experience. *(Saturday, Sunday & Monday) 28 Days holiday (inc. Bank Holidays) pro rata.*

Are you the maestro of the espresso machine, the champion of chai, and the sultan of latte art? If your idea of a perfect day involves crafting caffeinated masterpieces while doing a happy dance, we've got a role that's as unique as your signature pour!

- **Competitive remuneration based on experience**
- **Additional reward based on your achievements**
- **Excellent work-life balance through flexible hours**
- **Free meals & coffees on shift plus 30% discount at other times**
- **Training and support to develop your career further**
- **Join a warm and welcoming team**

What are we looking for?

We're on the lookout for a vibrant and friendly Barista to join our team.

This role goes beyond just crafting exceptional beverages; it's about creating connections and promoting our amazing brand. We want someone who is passionate about sourcing the finest coffees and teas, using top-notch equipment, and most importantly, sharing that knowledge and enthusiasm with both customers and colleagues. If you have a natural knack for connecting with people and the drive to contribute to establishing Bicicletta as a premier destination for coffee and food, we'd love to hear from you! Join us in cultivating a unique and excellent experience for all who walk through our doors.

If, having read the job description, you would like to apply for this position, please submit your details and CV via our email info@waffleand.coffee We look forward to hearing from you.

We're on the lookout for someone who:

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waffleand.coffee/jobs



- Has a minimum of two years of barista experience and a good track record level of excellent customer service.
- Is genuinely passionate about delivering top-notch product quality and ensuring a memorable customer experience.
- Can seamlessly showcase individual skills while actively contributing to the collaborative efforts of the team.
- Excels at multitasking, remaining calm, and maintaining effectiveness under pressure.
- Is a natural communicator, adept at training, developing, and supporting junior barista staff.
- Demonstrates reliability and commitment to continuously updating and maintaining professional knowledge.

Key Roles and Responsibilities:

As our Head Barista, you will...

- Welcome and engage with our customers, understanding their preferences to recommend coffee and beverages tailored to their liking. Expertly prepare a diverse range of coffees, teas, and other beverages with the highest standard, adhering to prescribed recipes and presentation techniques for consistent quality.
- Coordinate the efficient preparation of orders from the coffee counter, enabling waiting staff to promptly serve freshly made food and beverages.
- Cover various aspects of the front counter role during quieter times, including serving counter food, operating the till, waiting and clearing tables.
- Play a pivotal role in developing a high-performing barista/counter team by ensuring staff understand their responsibilities and providing them with supervision, training, and support on demand.
- Be prepared to take the lead, supervise others and control full operations of the cafe itself.
- Drive revenue growth by maximising sales, spend, and conversion while minimising costs without compromising quality or service.

- Manage supplies of counter and bar beverages in alignment with forecasted demand and work with management to make key savings where possible.



- Ensure equipment functionality by following operating instructions, conducting preventive maintenance, and troubleshooting breakdowns.
- Uphold a safe, hygienic, and visually appealing work environment, adhering to approved operating procedures, food safety guidelines, plus health and safety regulations.
- Contribute to enhancing our reputation by actively seeking opportunities to add value and improve quality.

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